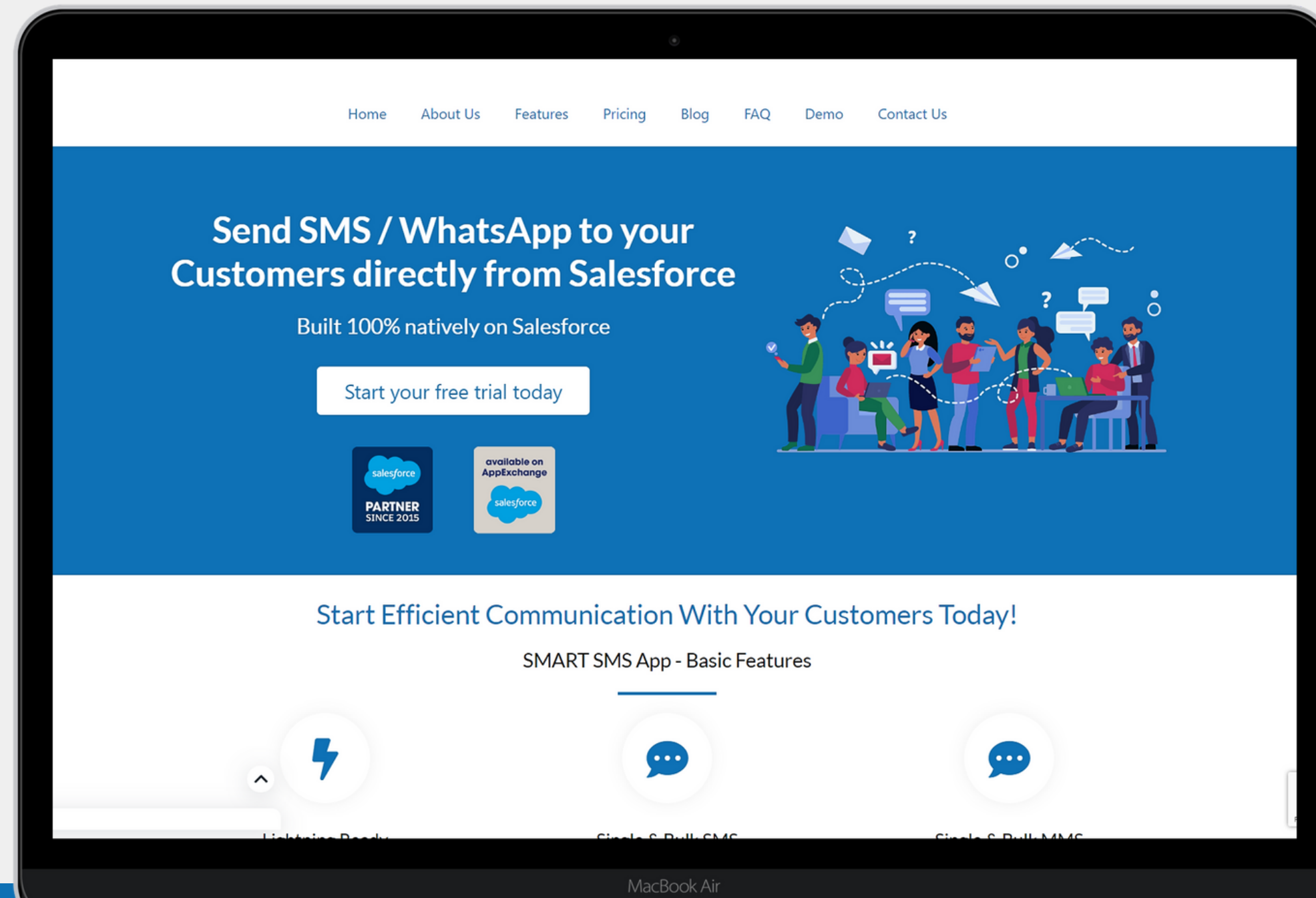




Smart SMS App

Built 100% natively on Salesforce





Smart SMS App – Allowing Users To Send SMS From Salesforce

Smart SMS app from Girikon is a one stop **Salesforce texting app** that empowers app users to connect with their customers and partners in the most effective way. Built natively on the Salesforce platform, this powerful SMS solution allows users to send individual or bulk SMS to accounts, contacts and leads from the Salesforce panel. Endowed with advanced texting features, this SMS app is one of the **best SMS app for Salesforce** that can help organizations to increase customer engagement through batch texting, automated texting and conversational texting. This **SMS App for Salesforce** works equally well in the Salesforce Classic, as well as lightning platform without the need for additional configuration. This easy to install App can be downloaded from Salesforce AppExchange by following simple instructions. As a one-stop texting solution, this **Salesforce messaging App** is apt for businesses across different industries including Healthcare, Life Sciences, Manufacturing, Education Hospitality, and more.

Being a top-ranked **SMS from Salesforce**, Smart SMS app draws faster customer response as compared to other modes of communication such as emails etc. By incorporating this robust text messaging app within their Salesforce org, organizations can enable their sales team to better engage with prospects and close more sales deal quickly. This is just a glimpse of what this **Salesforce SMS App** can do. You will be amazed to check the amazing features of this App.





BUILD POWERFUL SOLUTIONS

Basic Features



Lightning Ready

Besides running on the Salesforce classic platform, the robust app runs equally well on the Lightning platform.



Single & Bulk SMS

The app is capable of sending individual, as well as bulk SMSes in a batch of 200 from the ListView using the bulk SMS interface.



Single & Bulk MMS

The app is capable of sending individual, as well as bulk MMS on button click using bulk MMS interface.





BUILD POWERFUL SOLUTIONS

Basic Features



Pardot Integration

The robust app allows integration with Pardot, which improves the performance of marketing and sales team.



SMS History

SMS Template similar to an email template can be created, customized, and used with any object for sending SMSes..



SMS Template

All SMS records sent from Salesforce can be viewed and can be linked with the Lead or account corresponding to it.





BUILD POWERFUL SOLUTIONS

Basic Features



Bulk SMS from any Objects to all records

The app allows the sending of individual & bulk SMS/MMS in a batch of 200 from list view to records of any object using SMS/MMS interface.



SMS automation through workflow

The sending of SMS can be automated by creating simple workflow configurations.



MMS automation through workflow

The sending of MMS can be automated by creating simple workflow configurations.





BUILT FOR THE DEVELOPERS

Advanced Features



Whatsapp Integration

This feature allows businesses to send messages to their customers over a shared console.



Workflow Rule / Process Builder

By creating a workflow rule and a new task, messages will be sent automatically to the recipients when rule criteria are fulfilled.



Dedicated Support

For any support request, users can get round-the-clock reliable and dedicated support.





BUILT FOR THE DEVELOPERS

Advanced Features



Set Reminders

Text reminders can be sent from Salesforce to help users keep a track of certain events and activities while enabling sales reps to respond to incoming SMSes easily.



Survey

Surveys can be built and conducted by seamlessly integrating feedback data with Salesforce using workflows that automate survey distribution.



SMS From Report

This feature can help resolve the issue of unanswered calls and emails. Users need to select the template, the report, and the phone numbers to and from which they wish to send SMS.



Upcoming Features

Video Calling



CTI





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