

Professional Synopsis:

- With a total of 7.7 years of experience in Information Technology services, the focus has been primarily on analysis, design, development, and implementation of Salesforce and IBM Business Process Manager.
- Expertise includes 3.7 years in Salesforce and 4 years in IBM BPM technology.
- Skilled in Force.com, Sales Cloud, Experience Cloud, Service Cloud, and CPQ using agile methodologies.
- Hands-on experience encompasses administrative tasks such as managing users and creating roles and profiles.
- Experience includes configurations such as designing custom objects, custom fields, page layouts, record types, workflows, approval processes, process builders, validation rules, and email generation according to application requirements.
- Experience also covers customizations like triggers, Apex classes, batch classes, scheduler classes, and Lightning web component development.
- Additionally, experience extends to Business Process Management using IBM BPM V8.5.5, including services, BPD, coaches, coach views, and tasks.
- Possesses a good working knowledge of user-interface technologies such as HTML, CSS, and JavaScript.
- Involved in understanding functional specifications and developing creative solutions to meet business requirements.
- Collaboration occurs with business analysts, architects, and stakeholders to translate requirements into technical solutions.
- Demonstrates good analytical capability for problem-solving and defect fixing.
- A self-motivator and quick learner, capable of adapting to new technologies and applications at a fast pace.

Skills:

Languages	JavaScript, APEX, Lightning web component
Operating Systems	Windows, Linux
Database	SQL, IBM DB2 and Oracle
Development Environments	Eclipse, Developer Console, Visual studio
Version Control	SVN, GIT
Technologies	Salesforce, IBM BPM v8.5.5
Tools and Utilities	WINSOCP, Data loader, Workbench, JIRA, Flosum
User Interface	HTML, CSS and Lightning web components

Certifications:

- Salesforce Certified CPQ Specialist
- Salesforce Certified Administrator
- Salesforce Certified Platform Developer I

Work Experience:

Girikon solutions	Salesforce Developer	Feb' 2021-Present
Virtusa	Associate Consultant	March' 2018 – Sep' 2019
Tech Mahindra	Software Engineer	Aug' 2015 – Feb' 2018

Education:

Bachelor of Engineering in Computer Science & Engineering from SVIT, Bangalore (2011-2015)

Project Experience:

Project #1:

Telecom Services	
Project Domain	Telecom
Solution	Enhanced web portal for customers, for selecting plans and appropriate data related to services.
Organization	Girikon solutions
Role	Salesforce Developer

Project Description

Users are eligible to activate services and can pay bills related to particular networks. Any problems related to services are addressed with the appropriate solutions.

Roles and Responsibilities

- Development involves lightning web components, process builders, and flows for automating business processes.
- Conducting understanding and analysis of business requirements.
- Developed a lightning component for checking product stock availability.
- Created a community page for subprojects and projects for Partner profile users.
- Created a chatbot for Partner profile users.
- Enhanced a lightning web component to display two different UIs for sales and Partner

Users.

- Created products, bundle products, product options, price rules, product rules, and summary variables for configuring products using Salesforce CPQ.
- Integrated Salesforce with third parties using REST API.
- Deploying Salesforce metadata to higher environments and engaging in client interactions.
- Performing data loads via Data Loader and Workbench.

Project #2:

Air Transport	
Project Domain	Circuits
Solution	Maintaining and Improving Salesforce environment based on User requirements
Organization	Virtusa
Role	Salesforce Developer

Project Description

Sierra Circuits is a company that provides printed circuit board (PCB) fabrication and assembly services. They are a part of the Sierra Circuits group, which is known for its expertise in the PCB industry. Sierra Circuits India Pvt Ltd likely operates in the electronics manufacturing sector, offering services related to the design, fabrication, and assembly of printed circuit boards for various applications.

Roles and Responsibilities

- Conducted understanding and analysis of business requirements.
- Developed a component for billing accounts to retrieve invoices for the past year.
- Created connected apps and configured certificates.
- Developed Salesforce Apex classes and test classes.
- Implemented Apex triggers, validation rules, and flows according to business requirements.
- Managed version control of project deliverables using Bitbucket.
- Supported System Integration Testing (SIT), User Acceptance Testing (UAT), and performed and supported deployment to organizations.

Project #3:

Securities and Exchange Board of India (SEBI)	
Project Domain	Security and Finance
Solution	Enhanced web portal for SEBI Staff with the integration of Third Party Applications like BPM
Organization	Tech Mahindra

Role	Developer
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Project Description

Supply, installation, design, development and implementation of Enterprise Portal Solution (includes Portal, Enterprise Resource Planning (ERP) solution, Business Process Management (BPM), Custom applications development, Enterprise search engine, Business intelligence and analytic, and necessary associated software may be provided),IT infrastructure(Servers, Storage, Networking and Security Solution)).Project also includes migration of data, integration of enterprise portal with other internal applications and post-implementation support for Enterprise Portal Solution, System Software and IT Infrastructure (Server, Storage, Networking, Security Components and necessary associated hardware and software).

Roles and Responsibilities

- Conducted understanding and analysis of the business requirements.
- Prepared business requirement and design documents.
- Made contributions to the design of the data model.
- Designed and developed Business Process Diagrams (BPDs) according to business requirements.
- Developed services, process flows, coach views, and customized tool kits in the authoring environment.
- Participated in coach designing, exception handling, and the development of logging toolkits.
- Managed the build and deployment process.
- Implemented version control of project deliverables using SVN.
- Coordinated with the onsite lead for onsite activities and provided support for requirement gathering and client interactions.

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