

Ankush Garg

Noida, India 201306

Skills

- Salesforce CRM Testing
 - Salesforce Administration
 - Flows and Automation
 - Reports & Dashboards
 - Data Migration & Data Load Testing
 - API Testing
 - SOQL Queries
 - Test Case Creation & Execution
 - Defect Management
 - Agile Methodologies
 - Functional Testing
 - Regression Testing
 - Production Testing
 - Non-Functional Testing
 - API Testing
 - Integration Testing
 - Apex Programming
 - VisualForce Pages
 - Triggers
 - Lightning Web Components
 - HTML
 - CSS
 - Javascript
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- Sales Cloud
 - Service Cloud
 - Community Cloud

Education And Training

04/2017

B.Tech:

Computer Science

ITS Engineering Collage

Greater Noida

04/2013

Senior Secondary:

PCM

Neehar Meera Sr.Sec

Summary

Experienced Salesforce QA professional having 2.6 years of with a strong background in Salesforce .Proficient in CRM testing, Functional & Regression testing including production testing & Integration testing. Skilled in problem-solving and optimizing performance. Capable of managing projects and collaborating effectively with teams. Committed to continuous learning and staying current with industry trends to contribute to organizational success. Having experience of working on Sales, Service and Community Cloud.

Experience

Cloudmetic Solutions Pvt. Ltd - Salesforce QA (Manual Tester)

Noida, India

07/2023 - Current

Agile-Driven Salesforce QA having 1.6 years of expertise in Salesforce ecosystem. Focused on Salesforce functional testing, Production testing and regression testing & Integration testing . Proficient in crafting meticulous test plans, executing comprehensive test cases and ensuring the seamless functionality of Salesforce applications. Seeking to utilize my in-depth knowledge of Salesforce platforms and functional testing expertise to contribute to the creation of high-quality user centric solutions, while continuing to refine and elevate QA process optimal software performance.

Projects:-

Origin Energy Ltd.(One of the Biggest supplier of LPG Australia) (Jan 2024-Till Now)

- Specialized in salesforce Data migration testing, ensuring accuracy and integrity of data transfers across platforms.
- Collaborated with development team for testing process, resulting in 20% efficiency improvement.
- Worked on sales cloud and community cloud for the data transfer testing including functional testing of platform.
- Executed functional testing (System testing, Integration testing,E2E testing to check all the functionality of application.
- Performed Manual testing i.e Black Box & White Box to ensure seamless data flow and functionalities of the application on different OS and Networks.
- Executed Performance testing to make sure that application works under different load, multiple users and scalability and stability of the system.
- Designed UAT, test cases and scenarios to verify the accuracy, completeness, consistency of data migrated and functional requirement.

School
Aligarh

04/2011

High School Diploma:
Range Hills Public School
Aligarh

Certifications

- Salesforce Certified Associate
- Salesforce Certified AI Associate

Languages

English: First Language

- Designed test cases for third party application integration testing with salesforce .
- Tested integration of skyvia application integrated to salesforce for payment platform.
- Provided clear and concise reports to project stakeholders ,outlining the test results and issues encountered.
- Leveraged agile tracking tools(JIRA,excel with AI)
- Worked with Automation testing and Automation tool Provar for automation of business,Critical Test Cases and Test Data generation
- Coordinated sprint planning,backlog grooming & daily standup's.
- Developed comprehensive test strategy and plan to ensure zero defect delivery.
- Trained team members to follow best practices of testing as per current market standard.

Lending Docs

- Developed and implemented comprehensive Test Plan with priority of delivering the current initiative under pre decided timelines.
- Created Functional,Regression,E2E test result in Provar Automation tool for the application to ensure data migration are working in application.
- Designed test cases for third party application integration testing with salesforce .
- Tested integration of DocuSign application integrated to salesforce .
- Worked on Community Cloud and Service Cloud in this project to ensure seamless data flow and connectivity within the platform .
- Accountable for Test Governance across different hubs withing the application,on time execution and providing sign off for releases.
- Exploratory testing,Back end Testing using SOQL Queries.
- Performed Black Box and White Box testing to ensure seamless connectivity and functionalities of application.
- Worked with Automation testing for automation of business,Critical Test Cases and Test Data generation using TestM tool.
- Responsible for UAT Test Manager,for UAT test scenario finalization,UAT test creation,UAT test plan,on time execution and defect triaging.

DataSynX (July 2023-Dec 2023)

- Specialized in UI testing ,Data migration & Functional Testing of App Exchange Application.
- Created test Plan,Test cases and executed them to get zero defect functionality of application.
- Collaborated with development team for smooth development and bug reporting .Followed GDP(Good Documentation Practise) to share report and defect to customer.
- Performed manual testing to get the application bug free and saved approx 30% of total time and costing.

Tools Used

- Salesforce Workbench
- SaaS Toolkit
- JIRA
- Rest API
- Postman
- Dataloader.io
- SOAP UI
- Provar
- GDP
- Force.com Platform
- Flows
- Checkmarx