



Name: Pragya Srivastava

Location: Noida

Current Position: Quality Analyst

- Experience:
- 3.5 years of experience in Software Testing Profile.
 - Complete understanding on STLC.
 - Extensive experience in black box testing.
 - Experience in creation of thorough Test Cases and Test Scenarios based on defined testing scenarios.
 - Attending Bug Triage after every testing cycle.
 - Experience in Functional Testing, Integration Testing, Smoke Testing, Sanity Testing.
 - Experience in Black Box testing, API testing on postman.
 - Retesting, Regression Testing and UI Testing.
 - Experience in JIRA.
 - Good analytical and communication skills and ability to work independently and also perform as part of a team.

TECHNICAL SKILLS

Salesforce.com	Custom Objects, Custom Fields, Dashboards and Reports, Profiles, Classic email templates.
Testing	Functional Testing, Test Design, Testcase Creation, Test Execution, STLC, Bug Reporting, Agile Methodology, UAT.
Tools & Technologies	Salesforce, Jira, knowledge on Jmeter, Basic knowledge of SQL.
Methodologies	Agile/Scrum.

PROFESSIONAL EXPERIENCE

Girikon Solutions, Noida-India

August 2024 – till date

- Worked on the Data Migration application- Girikon Data Profiler.
- Working on QA tool for HubSpot.
- Knowledge of MS Excel.
- Knowledge of CRM platforms- Salesforce and HubSpot .
- Knowledge of SQL and learning SOQL.

Extensible IT Solution Pvt Ltd./Hexure, Jaipur

July 2021 – August 2024

- Handled multiple complex technical projects/clients in a very dynamic environment.
- Worked closely with software development and testing team members to design and develop robust solutions to meet client requirements for functionality, scalability and performance.
- Wrote and optimized test cases to maximize success of manual software testing with consistent, thorough approaches.
- Collaborated with team to discover and deliver the best solution to the market presented by the product team and the business.
- Responsible for executing test cases, staying organized in testing efforts and accurately identifying document and report software defects.
- Keep tracking of defects in JIRA, providing feedback to the developer's queries, releasing the verified product to the client, managing changes and defects reported by the client, creating and managing helping documents, tracking changes in baseline specs etc.
- Actively involved in UAT.
- Regression through **tBaas** tool.
- Client interactions and Refinement sessions with the onshore team for Change Requests demo etc.
- Provide estimates of testing and provide quick response to client queries.
- Prepare weekly status report and other helping documents.
- Product Names- Foresight and Firelight.

Anand Rathi IT Private Ltd, Jodhpur

April 2019 - July 2020

- Manual testing.
- Code Review.
- Requirement Analysis.
- Code Review.
- Basic API testing.

- Requirement Analysis, Sprint Discussion, Communication with Business User/Product Owner.
- Worked with the QA team to test software quality through manual testing for effective troubleshooting of the issues prior to application launch.
- Identified and tracked defects with tools like MANTIS bug tracker supported developers in resolving problems by completing additional tests.
- Assisted team with development of applications in AGILE environment to enhance product development.
- Performed regression and system-level testing to verify software quality and function prior to release.
- Developed the User interface for one of the already existing applications in the backend.
- Assisted the development team as associate developer in maintaining the project and even resolved many issues by reviewing and manipulating the code, written stored procedures in SQL and a basic front end development for one application.
- Project Names- SmartBasket, Franchisee Management system , ILFS.

○